

CUSTOMER ACKNOWLEDGEMENT FORM

CADILLAC PREMIUM CARE AND FIRST MAINTENANCE VISIT



As the owner of a new 2023 Model Year Cadillac, we are pleased to offer you one covered maintenance visit as part of the suite of Cadillac Premium Care owner benefits on your new purchase/lease.

The Cadillac First Maintenance Visit. The first maintenance visit is the essential step in taking care of your Cadillac. This is why Cadillac covers the first maintenance visit within the first 18 months of ownership¹ consisting of the following services:

- ACDelco Dexos^{1®} Full Synthetic Oil and ACDelco Oil Filter Change
- ACDelco Diesel Exhaust Fluid (DEF) Refill²
- 4-Tire Rotation
- Multi-Point Vehicle Inspection (MPVI)

First Maintenance Visit Appointment _____ Date and Time

Cadillac Premium Care owner benefits also include:

- 4-Year/50,000 Mile³ Bumper-to-Bumper Limited Warranty
- ☐ Optional Cadillac Extended Limited Warranty⁴ of 6-Year/70,000 Mile³ Bumper-to-Bumper Limited Warranty (Check if selected at time of vehicle purchase)
- 6-Year/70,000 Mile³ Powertrain Limited Warranty
- 6-Year/Unlimited Mile³ Rust-through Corrosion Limited Warranty
- 6-Year/70,000 Mile³ Roadside Assistance⁵
- 6-Year/70,000 Mile³ Courtesy Transportation

Cadillac Connected Services and OnStar. Properly equipped vehicles receive up to 8 months of OnStar Safety & Security coverage⁶, Cadillac Connected Services trial⁶, and up to 8 months of Unlimited Data⁶.

My Cadillac Rewards⁷. Enroll in My Cadillac Rewards with the purchase or lease of your new Cadillac and earn 1 point for every \$5 spent of MSRP⁸. Points can be redeemed towards eligible accessories⁹, Dealership services⁹ and more. You'll love how easy it is to earn 3 points for every \$1 spent on paid, eligible Dealer services¹⁰, parts¹⁰, OnStar subscriptions¹⁰ and eligible accessories¹⁰. Membership can also garner access to Cadillac events and activities. Learn more at Cadillac.com/Rewards.

1. Service can only be performed at Cadillac dealerships and visit must occur within first 18 months of ownership. Does not include air filters.
2. Applicable for Cadillac models equipped with the 3.0L Turbo-Diesel I-6 only.
3. Whichever comes first. See dealer for details.
4. Cadillac Extended Limited Warranty is not available on vehicles sold in the following states: CA, FL, ME, WA, and MN.
5. Limitations apply.
6. Cadillac Connected Services include navigation services and Remote Access Plan. Data plans offered by AT&T. Services subject to Terms and limitations. Certain services require working electrical system, cell reception and GPS signal. OnStar links to emergency services. Map coverage available in U.S., Puerto Rico and Canada. See onstar.com for details and limitations. When you select a monthly plan within 30 days of activating your trial, you'll receive 2 additional months of the plan you selected at no additional charge when you associate an approved payment method on file to your account and authorize recurring payments for your service plan. Excludes OnStar Guardian, Unlimited Data and Wi-Fi only plans. The amount and frequency of each recurring payment is based upon the service(s) and payment interval(s) you select from the options provided. After the trial expires, OnStar will automatically bill your payment method monthly at then-current standard monthly rates. Plans containing in-vehicle data will be billed every 30 days by AT&T. You may cancel at any time by pushing your blue OnStar button or calling 1.888.466.7827. May not be combined with other offers or retroactively applied. Availability subject to change.
7. Must be 18 years or older. Points earned and redeemed only at GM entities, My GM Rewards participating dealers or third-party retailers in the United States (excluding Puerto Rico, the U.S. Virgin Islands and Guam). Points are not earned on taxes, fees or body shop repair orders and expire without further notice upon Member Account deactivation. Visit mycadillacrewards.com for Terms & Conditions.
8. Points earned is dependent on vehicle MSRP. Excludes taxes and fees. Only available to Members at My GM Rewards participating dealers.
9. Members may redeem on eligible Chevrolet, Buick, GMC and Cadillac parts and accessories purchased through a My GM Rewards participating dealership.
10. Must be an eligible paid service, parts, OnStar Subscriptions or accessories purchase. Excludes taxes, fees and body shop repair orders. My Cadillac Rewards Members earn 3 points for every dollar spent across all Rewards Membership Tiers plus My GM Rewards Cardmembers earn 4 points for every dollar spent at My GM Rewards participating dealers.

I understand the benefits offered by Cadillac Premium Care and First Maintenance Visit services outlined above. I also understand the maintenance notifications and services provided by OnStar are only available with an active subscription and email account.

Customer Name

Dealer Name

Dealer BAC

Customer Signature

Authorized Dealer Signature

DATE