



CUSTOMER ACKNOWLEDGEMENT FORM Cadillac Premium Care and First Maintenance Visit

As the owner of a new 2021 Model Year Cadillac, we are pleased to offer you one covered maintenance visit as part of the suite of Cadillac Premium Care owner benefits on your new purchase/lease.

The Cadillac First Maintenance Visit. The first maintenance visit is an essential step in the health of your Cadillac. This is why Cadillac covers the first maintenance visit within the first 12 months of ownership¹ consisting of the following services:

- ACDelco Dexos1[®] Full Synthetic Oil and ACDelco Oil Filter Change
- 4-Tire Rotation
- Multi-Point Vehicle Inspection (MPVI)

First Maintenance Visit Appointment _____ Date and Time

Cadillac Premium Care owner benefits also include:

- 4-Year/50,000 Mile² Bumper-to-Bumper Limited Warranty
 - Optional Cadillac Extended Limited Warranty³ of 6-Year/70,000 Mile² Bumper-to-Bumper Limited Warranty (Check if selected at time of vehicle purchase)
- 6-Year/70,000 Mile² Powertrain Limited Warranty
- 6-Year/Unlimited Mile² Rust-through Corrosion Limited Warranty
- 6-Year/70,000 Mile² Roadside Assistance⁴
- 6-Year/70,000 Mile² Courtesy Transportation

Cadillac Connected Services. Properly equipped vehicles receive up to 2 years of OnStar Safety & Security⁵ and Navigation Services⁶, up to 2 years of Remote Access⁵, plus 3 months or 3GB of 4G LTE data (whichever comes first)⁵.

My Cadillac Rewards. Enroll in My Cadillac Rewards⁷ when purchasing or leasing your new vehicle and earn 20,000 points (\$100 allowance)⁸ to redeem on accessories⁹ or eligible dealership services, like Oil Changes. Additionally, earn 6 points per \$1 spent on paid dealer services¹⁰, parts and eligible accessories¹¹.

1. Service can only be performed at Cadillac dealerships and visit must occur within first 12 months of ownership. Does not include air filters.

2. Whichever comes first. See dealer for details.

3. Cadillac Extended Limited Warranty is not available on vehicles sold in the following states: CA, FL, ME, and MN.

4. Limitations apply.

5. Receive 2 years of OnStar Safety and Security with Navigation services plus 6 months of Remote Access. When you select a monthly plan within 60 days from vehicle delivery, you'll receive an additional 18 months of Remote Access at no additional charge when you associate an approved payment method on file to your account and authorize recurring payments for your service plan. The amount and frequency of each recurring payment are based upon the service(s) and payment interval(s) you select from the options provided. After the trial expires, OnStar will automatically bill your payment method monthly at then-current standard monthly rates. Plans containing 4G LTE data will be billed every 30 days by AT&T. You may cancel at any time by pushing your blue OnStar button or calling 1.888.466.7827. May not be combined with other offers or retroactively applied. Offer subject to change. Certain services require working electrical system, cell reception and GPS signal. OnStar links to emergency services. See onstar.com for details.

6. Map coverage available in the U.S., Puerto Rico and Canada. See onstar.com for details and limitations.

7. Must be 18 years or older. Points may be earned and redeemed only at participating GM entities, dealers or third-party retailers in the United States (excluding Puerto Rico, the U.S. Virgin Islands or Guam). Points are not earned on taxes or certain fees and expire 5 years from when points are earned. Some restrictions apply. Visit mycadillacrewards.com to view program Terms & Conditions.

8. To be eligible, you must have purchased or leased a new Cadillac vehicle within the last 30 days and registered to become a My Cadillac Rewards member.

9. Members may use the voucher on eligible Cadillac Accessories purchased at a participating dealership. Voucher not applicable on accessories purchased online. Voucher must be used by the expiration date noted. Any unused amount of the voucher will be forfeited.

10. Excludes taxes, fees, and body shop repair orders. It could take up to 15 days for points to post to your account.

11. Applies to participating dealership accessory purchases only.

I understand the benefits offered by Cadillac Premium Care and First Maintenance Visit services outlined above. I also understand the maintenance notifications and services provided by OnStar are only available with an active subscription and email account.

(Customer Name)

(Dealer Name)

(Dealer BAC)

(Customer Signature)

(Date)

(Authorized Dealer Signature) (Date)