



CUSTOMER ACKNOWLEDGEMENT FORM

Cadillac Premium Care and First Maintenance Visit

As the owner of a new 2022 Model Year Cadillac, we are pleased to offer you one covered maintenance visit as part of the suite of Cadillac Premium Care owner benefits on your new purchase/lease.

The Cadillac First Maintenance Visit. The first maintenance visit is the essential step in taking care of your Cadillac. This is why Cadillac covers the first maintenance visit within the first 12 months of ownership¹ consisting of the following services:

- ACDelco Dexos1[®] Full Synthetic Oil and ACDelco Oil Filter Change
- ACDelco Diesel Exhaust Fluid (DEF) Refill²
- 4-Tire Rotation
- Multi-Point Vehicle Inspection (MPVI)

First Maintenance Visit Appointment _____ Date and Time

Cadillac Premium Care owner benefits also include:

- 4-Year/50,000 Mile³ Bumper-to-Bumper Limited Warranty
 - Optional Cadillac Extended Limited Warranty⁴ of 6-Year/70,000 Mile³ Bumper-to-Bumper Limited Warranty (Check if selected at time of vehicle purchase)
- 6-Year/70,000 Mile³ Powertrain Limited Warranty
- 6-Year/Unlimited Mile³ Rust-through Corrosion Limited Warranty
- 6-Year/70,000 Mile³ Roadside Assistance⁵
- 6-Year/70,000 Mile³ Courtesy Transportation

Cadillac Connected Services and OnStar. Properly equipped vehicles receive up to 8 months of OnStar Safety & Security coverage⁶ and Cadillac Connected Services trial⁶, plus up to 8 months of Unlimited Data⁶.

My Cadillac Rewards. Enroll in My Cadillac Rewards⁷ when purchasing or leasing your new vehicle and earn 20,000 points (\$100 allowance)⁸ to redeem on eligible accessories⁹, dealership services¹⁰ and more. You'll love how easy it is to earn, like 6 points per \$1 spent on paid, eligible dealer services¹⁰, parts and eligible accessories⁹.

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1. Service can only be performed at Cadillac dealerships and visit must occur within first 12 months of ownership. Does not include air filters.
 2. Applicable for Cadillac models equipped with the 3.0L Turbo-Diesel I-6 only.
 3. Whichever comes first. See dealer for details.
 4. Cadillac Extended Limited Warranty is not available on vehicles sold in the following states: CA, FL, ME, WA, and MN.
 5. Limitations apply.
 6. Cadillac Connected Services include navigation services and Remote Access Plan. Data plans offered by AT&T. Services subject to Terms and limitations. Certain services require working electrical system, cell reception and GPS signal. OnStar links to emergency services. Map coverage available in U.S., Puerto Rico and Canada. See onstar.com for details and limitations. When you select a monthly plan within 30 days of activating your trial, you'll receive 2 additional months of the plan you selected at no additional charge when you associate an approved payment method on file to your account and authorize recurring payments for your service plan. Excludes OnStar Guardian, Unlimited Data and Wi-Fi only plans. The amount and frequency of each recurring payment is based upon the service(s) and payment interval(s) you select from the options provided. After the trial expires, OnStar will automatically bill your payment method monthly at then-current standard monthly rates. Plans containing 4G LTE data will be billed every 30 days by AT&T. You may cancel at any time by pushing your blue OnStar button or calling 1.888.466.7827. May not be combined with other offers or retroactively applied. Availability subject to change.
 7. Must be 18 years or older. Points may be earned and redeemed only at participating GM entities, dealers or third-party retailers in the United States (excluding Puerto Rico, the U.S. Virgin Islands or Guam). Points are not earned on taxes, fees or body shop repair orders and expire 5 years from when points are earned. Some restrictions apply. Visit mycadillacrewards.com to view program Terms & Conditions.
 8. To be eligible, you must have purchased or leased a new Cadillac vehicle within the last 30 days and registered to become a My Cadillac Rewards member.
 9. Members may use the voucher on eligible Cadillac Accessories purchased through a participating dealership. Voucher must be used by expiration date noted. Any unused amount of the voucher will be forfeited.
 10. Must be an eligible paid service. Excludes taxes, fees, deductibles and body shop repair orders. Voucher must be used by expiration date noted. Any unused amount of the voucher will be forfeited.

I understand the benefits offered by Cadillac Premium Care and First Maintenance Visit services outlined above. I also understand the maintenance notifications and services provided by OnStar are only available with an active subscription and email account.

(Customer Name)

(Dealer Name)

(Dealer BAC)

(Customer Signature)

(Date)

(Authorized Dealer Signature) (Date)