



# PROTECTION PLANS TO ELEVATE YOUR EV LIFE EVEN FURTHER

Congratulations on your new Cadillac. To help preserve its appearance and performance, we've created **three protection plans** that will help empower your EV experience, each designed to fit your budget and your vehicle. **And they're the only EV protection plans backed by Cadillac.**

 EV PROTECTION PLAN

 EV PRE-PAID MAINTENANCE

 PowerUp Protection Plan

- Available on new, pre-owned or leased Cadillac electric vehicles
- For covered services, rely on your **Cadillac Certified Service experts who know your vehicle best**
- Ask your Cadillac Dealer for additional benefits

## EV Protection Plan<sup>1</sup>

- Provides extended coverage beyond the manufacturer's limited warranty
- Helps protect essential EV components and systems
- Terms and specific coverage details available through Cadillac dealers
- Platinum Protection provides coverage for up to 8 years or 100,000 miles, whichever comes first, on up to 1,500 parts<sup>2</sup>

## EV Pre-Paid Maintenance Plan<sup>3</sup>

- Covers recommended maintenance services specific to EVs
- Performed by Cadillac Certified Service technicians
- Helps keep your EV running efficiently and reliably
- GM Genuine Parts and ACDelco parts, maintenance, and service available at any participating General Motors dealer nationwide<sup>4</sup>



## PowerUp Protection<sup>5</sup>

- Provides an additional 2 years of protection after the base 3-year manufacturer's warranty has expired
- Available for purchase at your dealership or online
- Reimbursement for costs associated with an electrician removing a defective charger
- Reimbursement for costs associated with an electrician installing a replacement charger



Simulated charger shown.

<sup>1</sup> The Cadillac EV Protection Plan is optional and is not insurance. All transactions related to the Cadillac EV Protection Plan product are governed solely by the provisions of the EV Protection Plan Vehicle Service Contract ("Agreement"). This document provides general information only. Refer to the Agreement for full terms, conditions, and coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your dealer for more information. The Obligor of the Cadillac EV Protection Plan is GM Protections, LLC, 801 Cherry Street, Suite 3500, Fort Worth, TX 76102, 1-833-959-0106. The Administrator of the Cadillac EV Protection Plan is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1-833-959-0106. <sup>2</sup> EV Protection Plan coverage runs concurrently with any applicable manufacturer's limited warranties. <sup>3</sup> Cadillac Pre-Paid Maintenance is optional and is not insurance. All transactions related to Cadillac EV Pre-Paid Maintenance product are governed solely by the provisions of the applicable product agreement ("Agreement"). This document provides general information only. Refer to the Agreement for full terms, conditions, and coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your dealer for more information. The Administrator of Cadillac EV Pre-Paid Maintenance is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1-833-959-0106. <sup>4</sup> Prior authorization from the program Administrator is required for services performed. Covered repairs will use Original Equipment Manufacturer GM Genuine Parts or ACDelco (OEM) or OEM-approved parts. <sup>5</sup> The PowerUp Protection Plan is optional and is not insurance. All transactions related to PowerUp Protection Plan product are governed solely by the provisions of the PowerUp Protection Plan Service Contract ("Agreement"). This document provides general information only. Refer to the Agreement for full terms, conditions, and coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your dealer for more information, including limitations and exclusions. The Administrator/Obligor of the PowerUp Protection Plan is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1-833-955-0052, except in Oklahoma where the Administrator/Obligor is Oklahoma Service Warranty Association, License Number 506336130.

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**For more details**  
**See your Cadillac Dealer,**  
**Scan the QR code or**  
**Visit [cadillac.com/protection-plans/ev-protection](https://cadillac.com/protection-plans/ev-protection)**



# PROVIDES EXTENDED COVERAGE BEYOND YOUR WARRANTY FOR UP TO 8 YEARS OR 100,000 MILES—WHICHEVER COMES FIRST<sup>1</sup>

**Platinum coverage** includes all mechanical parts of your vehicle in the event of a mechanical breakdown, unless they are specifically listed as “not covered” in your Customer Agreement (such as maintenance and cosmetic items).<sup>2,3</sup>



## EV Protection Plan

### Front and Rear Suspension

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| <ul style="list-style-type: none"><li>• Accumulator, lines and bags</li><li>• Ball joints and bushings</li><li>• Coil and leaf springs, seats and bushings</li><li>• Electronic level control components, including pump, accumulator, lines and bags</li><li>• Housing and cartridge</li><li>• Shafts and bushings</li><li>• Shock absorbers</li><li>• Spindle/steering knuckle and spindle support</li><li>• Stabilizer bar, links and bushings</li></ul> | <ul style="list-style-type: none"><li>• Struts</li><li>• Struts and shock absorbers housing and cartridge</li><li>• Tension rods/radius arm and bushings</li><li>• Torsion bar</li><li>• Torsion bar mount and bushings</li><li>• Track bar</li><li>• Upper and lower ball joints</li><li>• Upper and lower control arms, shaft and bushings</li><li>• Wheel bearings</li></ul> |
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### Climate Control

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| <ul style="list-style-type: none"><li>• Accumulator</li><li>• Air conditioning/heater blower motor, pressure lines and hoses</li><li>• Automatic temperature control sensor</li><li>• Bearing and pulley</li><li>• Blower motor</li><li>• Clutch assembly, including coil, disc and pulley</li><li>• Compressor mounting brackets</li><li>• Compressor, condenser, evaporator, seals and gaskets</li></ul> | <ul style="list-style-type: none"><li>• Control cables</li><li>• Cutoff switch</li><li>• Heater blower motor</li><li>• Heater core</li><li>• Idler pulley and bearings</li><li>• Manual climate control unit</li><li>• Orifice tube, expansion valve and gaskets</li><li>• Pressure lines and hoses</li><li>• Receiver drier</li><li>• Serpentine belt tensioner</li><li>• Temperature control head</li></ul> |
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### Hybrid Electric Components

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| <ul style="list-style-type: none"><li>• Electric traction motor</li><li>• Hybrid electric motor clutch actuator</li><li>• Hybrid electric transmission oil pump (including control module)</li><li>• Hybrid electric motor clutch</li><li>• Hybrid electric transmission oil pump</li><li>• Inverter/converter/transformer units (including all internal components and cover)</li></ul> | <ul style="list-style-type: none"><li>• Power split device (including all internal components)</li><li>• Reduction/reducer box (including all internal components)</li><li>• Seals and gaskets</li><li>• Radiator</li><li>• Coolant reservoir</li><li>• Coolant pump</li></ul> |
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### Electrical Systems

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| <ul style="list-style-type: none"><li>• Alarm system or electronic entry systems, including remote entry receiver, sender and module</li><li>• Alternator housing, bearings, bushings, brushes, rectifier bridge and diodes</li><li>• Battery pack module</li><li>• Brake light switch</li><li>• Charging controller</li><li>• DC/DC converter</li><li>• Door lock actuators</li><li>• Electrical headlamp motors</li><li>• Electronic control modules, including body control module, electronic control unit, powertrain control module and transmission control module</li><li>• Energy management unit</li><li>• Factory-installed charging port integral to the vehicle</li><li>• Front and rear wiper motor, transmission and linkage</li><li>• Glove box light and courtesy light switches</li><li>• High-voltage relays</li><li>• Horn and relay</li></ul> | <ul style="list-style-type: none"><li>• Instrument cluster, including speedometer, odometer, tachometer and all gauges and warning indicators</li><li>• Manually operated switches</li><li>• Mirror motor switch</li><li>• Neutral safety switch</li><li>• Power electronics controller</li><li>• Power seat monitor</li><li>• Power sliding door motor and switch</li><li>• Power trunk/hatch release motor, switch and solenoid</li><li>• Power window and lock switches</li><li>• Power window motor</li><li>• Rear window defogger</li><li>• Ride height sensor and relay</li><li>• Steering column multifunction switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and speed control</li><li>• Suspension electronic control modules, including body control module</li><li>• Window regulators</li><li>• Windshield washer pump</li></ul> |
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### Steering

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| <ul style="list-style-type: none"><li>• All internal components</li><li>• Center link</li><li>• Gear housing</li><li>• Idler arm</li><li>• Internal steering rack seals</li><li>• Joints and couplings</li><li>• Pitman arms</li><li>• Power steering hoses and lines</li></ul> | <ul style="list-style-type: none"><li>• Pump seal</li><li>• Rack and pinion</li><li>• Steering column shafts</li><li>• Steering dampener</li><li>• Steering linkage</li><li>• Tie rods ends</li><li>• Tilt wheel mechanism</li></ul> |
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### Navigation System Components

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| <ul style="list-style-type: none"><li>• GPS antenna</li></ul> | <ul style="list-style-type: none"><li>• Navigation computer and display</li></ul> |
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### Audio/High Tech

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| <ul style="list-style-type: none"><li>• Driver vehicle information display</li><li>• Blind-spot module</li><li>• Collision-avoidance module and sensors</li><li>• Parking assist module and sensors</li><li>• Forward and rear vision cameras</li><li>• Keyless entry antenna module</li><li>• Receiver</li></ul> | <ul style="list-style-type: none"><li>• Transmitter alarm module and siren</li><li>• Radio</li><li>• Antenna</li><li>• Amplifier</li><li>• Speakers and LCD display</li><li>• Communications control module</li><li>• Cellular phone microphone</li></ul> |
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## EV Pre-Paid Maintenance



### EV Pre-Paid Maintenance

- Inspection of regenerative brakes, battery coolant and charging socket/port once every 12 months
- Tire rotations every 7,500 miles
- Replacement of one set of wiper blades and/or inserts
- One cabin air filter replacement, including HEPA



### EV Pre-Paid Maintenance Plus

Includes everything listed in **EV Pre-Paid Maintenance**, plus:

- Replacement of two sets of wiper blades and/or inserts
- Two cabin air filter replacements
- One mechanical wheel alignment plus 1 hour of alignment calibration with the wheel alignment every 24 months



### EV Pre-Paid Maintenance Premium

Includes everything from **EV Pre-Paid Maintenance Plus** along with:

- Replacement of one set of brake pads<sup>4</sup>
- Replacement of front and rear brake rotors<sup>4</sup>
- Brake-fluid flush
- Electric-vehicle battery coolant flush
- 12-volt auxiliary battery replacement<sup>5</sup>



PROTECTION



## For more details

**See** your Cadillac Dealer,  
**Scan** the QR code or  
**Visit** [cadillac.com/protection-plans/ev-protection](https://cadillac.com/protection-plans/ev-protection)

<sup>1</sup> Protection plan coverage runs concurrently with any applicable manufacturer’s warranties. <sup>2</sup> Please consult your Customer Agreement for specific service contract details, including limitations and exclusions. <sup>3</sup> Under Platinum coverage, any of the following parts and/or services: hinges, glass, glass framework and fastening adhesives, lenses, sealed beams, body parts and/or panels, alignment of body parts, flexible body parts, structural framework, convertible top framework, structural welds, removable hardtop assemblies, bumpers, trim, moldings, door panels, door handles, door lock cylinders (other than ignition lock cylinders), tires, wheels, wheel rims, wheel covers, wheel balancing, wheel alignment (unless the wheel alignment is required for the repair of a covered part), wiper blades, brake pads and rotors, lights, fuses, bulbs, LEDs, filters, lubricants or fluids not replaced in conjunction with a covered repair, upholstery, convertible tops, paint, bright metal, sheet metal, freeze plugs, heater hoses, exhaust system, catalytic converter, software updates related to multimedia system (unless a “malfunction indicator” light is on or your vehicle does not operate properly), and non-factory equipment. <sup>4</sup> Carbon/ceramic brake pads and brake rotors are excluded from coverage. <sup>5</sup> If current 12V auxiliary battery meets the definition of failure found in customer agreement. High-voltage EV batteries are excluded from coverage.