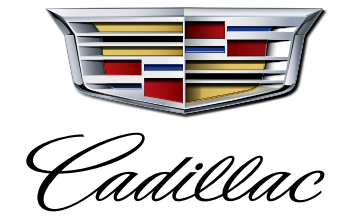


USING YOUR ESCALADE OLED INFOTAINMENT SYSTEM



Certain features shown not available with all configurations. See dealer for details.

This interactive document is best viewed using a PDF reader (such as Adobe Acrobat).
Click any button in the navigation bar below to explore content.

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GETTING STARTED

INTRODUCING THE ALL-NEW CADILLAC ESCALADE OLED INFOTAINMENT SYSTEM¹

Leading-edge technology. The industry's first curved OLED with 38 inches of total diagonal display. This system will completely revolutionize your driving experience—and this guide will help you get acquainted with it.

SET UP A PERSONAL PROFILE

To begin, set up a Personal Profile and associate it with your key fob so your preferences and settings for the system are stored.

- Tap the USERS icon  on the Infotainment Screen and accept the User Terms and Privacy Statement
- Tap “Create a Profile”
- Associate your profile with your key fob, if desired
- Enter the email address you use to log into Owner Center

Note: If you skip profile setup, you will be using the system as a Guest. Your settings will be saved but not associated with your key fob

Shown with optional content.

USING THE OLED DISPLAYS

Take a moment to get acquainted with the three screens integrated into your dashboard.



CONTROL PANEL

This touch-screen displays your trip information, lets you select the Cluster Display layout, and control the available Head-Up Display and available Night Vision² system.

CLUSTER DISPLAY

This (non-touch) screen shows your speed, fuel level and other important information. Choose from four displays: Reconfigurable Gauge View, Map³, Augmented Reality and available Night Vision.

APP TRAY

This area provides shortcuts to commonly used features.

INFOTAINMENT SCREEN

This touch-screen controls your navigation, music and many other vehicle functions. Control the screen by touch or with the Rotary Controller. Swipe left and right to see more pages.

STATUS PANE

This section of the screen displays the time, exterior temperature, rear climate settings, indicators and more. Tap the time to set the clock.

¹ Functionality varies by model. Full functionality requires compatible Bluetooth and smartphone, and USB connectivity for some devices. ² Read the vehicle Owner's Manual for important feature limitations and information. ³ Map coverage available in the U.S., Puerto Rico and Canada.

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CONTROL PANEL

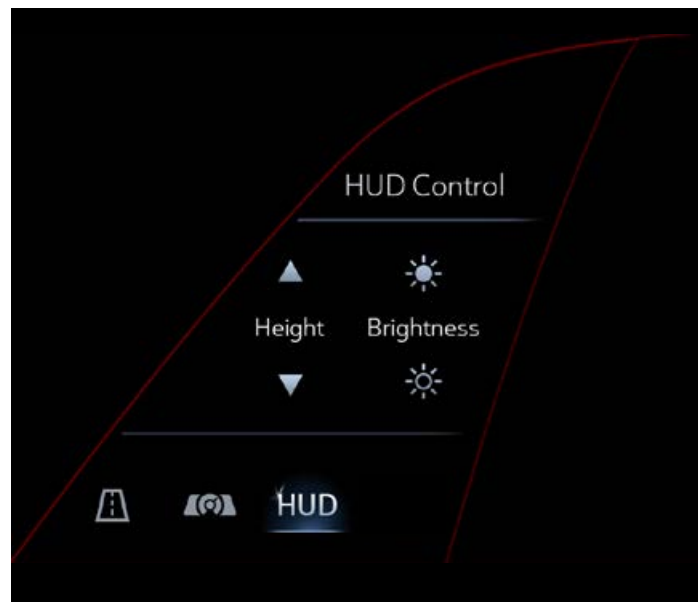
Left of the steering wheel, a 7.2-inch diagonal touch-screen Control Panel allows you to view trip information, select a cluster layout and control the available Head-Up Display and Night Vision systems. Tap or swipe on the Control Panel to select options.



Trip information



Cluster view selection



Head-Up Display adjustment



Night Vision display adjustment



TRIP INFORMATION

Displays Trip 1 and Trip 2 information, such as distance, on the touch-screen Control Panel. Press and hold the ROAD icon or anywhere on the screen to reset the information.



CLUSTER DISPLAY SELECTION

Use this menu to select the content you want to display in the Cluster Display:

- Gauge view (see **CLUSTER DISPLAY** > for more information)
- Map view (see **NAVIGATION** > for more information)
- Augmented Reality view (see **NAVIGATION** > for more information)
- Night Vision view (if equipped)



HEAD-UP DISPLAY ADJUSTMENT (IF EQUIPPED)

Once Head-Up Display is enabled, use this menu to control the brightness and vertical height of the Head-Up Display in the windshield.

Note: To change the content displayed, rotate the image or to turn Head-Up Display on or off, tap the SETTINGS app icon on the Infotainment Screen, then “Display,” then “Head-Up Display.”

When you use the controls on the right side of the steering wheel to access phone or audio, the information will briefly display in the Head-Up Display.



NIGHT VISION DISPLAY ADJUSTMENT (IF EQUIPPED)

Use this menu to control the sharpness and brightness of the Night Vision display in the cluster.

Note: This icon will only appear when the Night Vision layout is selected.

BLANK SCREEN

For a simplified appearance, when on the Trip Information page, you can swipe from left to right on the Control Panel to reach a blank screen. Swipe from right to left on the blank screen to return to the Control Panel menus. Tap the ROAD icon multiple times to cycle through pages.

Shown with optional content.

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CLUSTER DISPLAY

The 14.2-inch diagonal driver-centric Cluster Display is fully customizable, putting you at the center of Escalade's technology.

CHANGE THE CLUSTER DISPLAY

SELECT CLUSTER LAYOUT


To change the layout, tap the CLUSTER icon  on the Control Panel screen (left of the steering wheel), then choose from:

-  **Gauge View**
-  **Map View**
-  **Augmented Reality**
-  **Night Vision View (if equipped)**

GAUGE/SPEEDOMETER OPTIONS

When you pick "Gauge View," you can change the content on the left and right sides of the speedometer. You can also select a digital speedometer, speed sign and speed warning color by going to the SETTINGS app on the Infotainment Screen.

Left zone (Vehicle Information)

View oil life, tire pressure, etc. To change it, tap the VEHICLE INFORMATION app icon  on the Infotainment Screen, select the vehicle information you would like to see in the Cluster, then tap "Show in Cluster."

Right zone (Navigation, phone, audio, alerts)

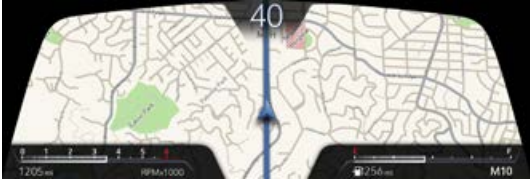
Shows your active Navigation route, audio selection or phone call information. Vehicle alerts will also appear here. Use the right-hand steering wheel controls to browse content in this zone. If you're using Navigation, directions will take priority in this part of the display.



ADDITIONAL CLUSTER VIEW OPTIONS



Augmented Reality view



Map view



Night Vision view (if equipped)

Shown with optional content.


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INFOTAINMENT SCREEN






The 16.9-inch diagonal infotainment touch-screen is your digital command center for the vehicle. Featuring an innovative curved OLED screen, it offers bold imagery and graphics in a large color range.

CONTROLLING THE INFOTAINMENT SCREEN




TOUCH

Use the same type of touch controls you use on a smartphone or tablet:

-  **Tap**
-  **Scroll up/down**
-  **Swipe left/right**
-  **Press and hold; drag and drop**
-  **Pinch and spread**

Note: The type of touch control you can use depends on which screen and menu you're using.









ROTARY CONTROLLER

You can also use the Rotary Controller to interact with the Infotainment Screen. When you're using it, the icons on the screen change to a circular layout so it's easier to move around by rotating the center knob.

- Volume/Power**
Adjust volume; press to mute; press and hold to power off
- Rotary Knob**
Tilt/rotate or push to select

Shortcut Buttons

 Audio	 Vehicle Information
 Phone	 Back
 Navigation	 Home

Certain features shown not available with all configurations. See dealer for details.

CONTINUED ON NEXT PAGE >

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INFOTAINMENT SCREEN (continued)



Home View



App View (touch)



App View (Rotary Controller)



App View (edit mode)

HOME VIEW

Swipe to the first page of the Infotainment Screen (far left dash at the bottom of the screen) to access easy-view widgets, which provide a snapshot of common vehicle features. Press and hold a widget to remove or replace it.

APP VIEW

Swipe to reach additional Home screen pages, which display the features of the system represented by app icons, such as AUDIO, PHONE, APPS⁴ and REAR CLIMATE. Tap any icon to see additional details. The layout of the screen automatically adjusts based on how you are interacting with the system:

- **Touch:** When you are interacting with the screen via touch, apps appear in a traditional, linear layout
- **Rotary view:** When you are using the Rotary Controller, apps change to a carousel-style view for easier control

REARRANGE APP ICONS

To rearrange the icons on the Infotainment Screen, press and hold an app to enter “edit mode” (you’ll see boxes around the icons). Then, drag and drop an app icon into a new spot to customize the order; or drag it into the App Tray bar on the left side of the screen to save it for easy access

SEARCH FOR AN ITEM

If you need help finding something in the Infotainment System, tap the SETTINGS app on the Home screen, then select the Search tab.

Shown with optional content.

⁴ Available on select 2017 model year and newer GM vehicles with compatible hardware. Third-party trademarks are the property of their respective third-party owners and used under agreement. Requires active service plan and paid AT&T vehicle data plan. See onstar.com for details and limitations.

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PHONE

Pairing a compatible phone with the infotainment system via Bluetooth®⁵ is simple and quick. Once you complete pairing, you will have access to your contacts, music and more through the system.

PAIR YOUR PHONE VIA BLUETOOTH

1. Tap the PHONE app icon on the Home screen of the infotainment system
 2. Select “+Connect Phone”
 3. Follow the prompts on the screen and on your phone to complete pairing
- OR

If your phone is NFC  compatible⁶, unlock it and hold it near the top of the Infotainment Screen where the arrow is pointing for one-touch pairing



After pairing your phone, you can use the VOICE RECOGNITION button on the left side of the steering wheel to initiate commands, such as hands-free phone calls, changing radio stations, starting a navigation route and more.

- **Short press:** Press and release the VOICE RECOGNITION button to use the system’s embedded Voice Recognition functionality
- **Long press:** Press and hold the VOICE RECOGNITION button to use your paired compatible phone’s Voice Recognition capabilities (e.g., Siri⁷ or Google Assistant^{TM8})

HANDS-FREE PHONE CALLS

- Use the VOICE RECOGNITION button on the left side of the steering wheel to make a hands-free phone call from your paired phone. Use the PHONE button on the right side of the steering wheel to answer an incoming call or hang up.

ANDROID AUTO^{TM9}

Android Auto lets you use some of the functionality of your compatible Android phone, like getting directions and listening to music, through your infotainment system. Connect your compatible phone to use Android Auto via wired or wireless connection:

- **Wired connection:** Plug your phone’s USB cable into a USB port and tap the ANDROID AUTO icon on the infotainment system Home screen; follow the prompts to connect
- **Wireless connection:** When pairing via Bluetooth; follow the prompts to start a wireless Android Auto session

APPLE CARPLAY^{TM10}

Apple CarPlay gives you access to Apple Music, Apple Maps, messages, calls and much more with the vehicle’s infotainment display or with your voice through Siri. Connect your compatible phone to use Apple CarPlay via wired or wireless connection:

- **Wired connection:** Plug your phone’s Lightning® cable into a USB port and tap the APPLE CARPLAY icon on the infotainment system Home screen; follow the prompts to connect
- **Wireless connection:** When pairing via Bluetooth; follow the prompts to start a wireless Apple CarPlay session

Shown with optional content.


⁵ Go to my.cadillac.com/learn to find out which phones are compatible with the vehicle. The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by General Motors is under license. Other trademarks and trade names are those of their respective owners. Full Bluetooth feature functionality varies by device, model and software version. ⁶ Visit my.cadillac.com/learn for compatible phones. ⁷ Siri is a trademark of Apple Inc., registered in the U.S. and other countries. ⁸ 2020 Google LLC. All rights reserved. Google Assistant is a trademark of Google LLC. ⁹ Vehicle user interface is a product of Google™ and its terms and privacy statements apply. Requires the Android Auto app on Google Play and a compatible Android™ smartphone. Data plan rates apply. You can check which smartphones are compatible at g.co/androidauto/requirements. Android Auto is a trademark of Google LLC. ¹⁰ Vehicle user interface is a product of Apple, and its terms and privacy statements apply. Requires compatible iPhone, and data plan rates apply. Apple CarPlay is a trademark of Apple Inc. Siri, iPhone and Apple Music are trademarks of Apple Inc., registered in the U.S. and other countries.

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AUDIO




The AUDIO app gives you access to all your music and media sources, including AM/FM radio, SiriusXM^{®11}, your downloaded In-Vehicle Apps (e.g., Spotify, Pandora[®])¹², and content streamed from your compatible Bluetooth[®]-paired or USB¹³-tethered device.

Tap the AUDIO icon  on the Home screen to begin listening. Your available media sources will appear in the Audio menu on the left side of the screen. (scroll down to see additional sources)

Shown with optional content.



SAVING FAVORITES

While listening to an audio selection, tap the STAR icon  to save a Favorite. To find your stored selections, choose Favorites from the audio source menu


SIRIUSXM[®] WITH 360L

Requires subscription after trial.

The SiriusXM with 360L interface provides an enhanced in-vehicle listening experience for subscribers, with unique channels, more relevant personalized recommendations, visually appealing screens and easier ways to discover content.


STREAMING APPS

Requires eligible active service plan and data.

You can download third-party audio streaming apps, such as Spotify or Pandora, using the APPS icon  on the Home screen. Then, they'll appear in the AUDIO app's source selection menu (and also as an icon on your Home screen).

AKG[®] AUDIO SYSTEM

Your AKG Audio System integrates mind-opening sound and technology to give you an undistorted, immersive listening experience. The multichannel audio system includes speakers and amplifiers, finely tuned to deliver studio reference sound.

From the AUDIO app, tap the SETTINGS icon  at the bottom-right corner of the screen, then Audio Settings to adjust these features:

- **Surround Technology:** Provides studio reference level, multidimensional sound experience, which you can adjust based on your preferences (front, rear, Surround or Surround 3D, depending on vehicle equipment)
- **Front Passenger Volume Control (with available AKG Studio Reference system only):** The front-seat passenger can independently control their audio volume based on their preferences
 - The system's main volume control knob will adjust the volume for all seats (including rear)
 - The front-passenger can adjust their personal volume through the Audio Settings menu

¹¹ If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. Please see the SiriusXM Customer Agreement at www.siriusxm.com for complete terms and how to cancel, which includes calling SiriusXM at 1-866-635-2349. All fees and programming are subject to change. ¹² **Third-Party Apps:** Content not provided by General Motors or its affiliates. Not all services are available with all OnStar-equipped GM vehicles. Third-party trademarks are the property of their respective third-party owners and used under agreement. Requires active service plan and paid AT&T vehicle data plan or compatible device with 3G/4G LTE tethering data plan. See onstar.com for details and limitations. **Spotify:** Spotify app requires an active Spotify account. Visit spotify.com on your smartphone, tablet or computer to register at no cost. Available on select model year 2018 and newer infotainment systems with compatible hardware. Select service plan required. **Pandora:** Content provided by Pandora. Requires active Pandora account. Visit Pandora.com on your phone or computer to set up an account. Pandora does not charge a subscription fee or require a lengthy sign-up process. However, customers must set up a Pandora account to customize their favorites and create custom stations. ¹³ Not compatible with all devices.


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NAVIGATION

A cutting-edge Navigation¹⁴ experience gives you many different ways to explore destinations and get directions.

START YOUR JOURNEY

Tap the NAVIGATION icon  on the Home screen and search for a destination, or select a recent or Favorite destination, to begin your route. You can also select a destination on the map using touch or the Rotary Controller.

Once you have started a route, your directions will display on the Infotainment Screen. If you prefer, you can view your Navigation route in the Cluster Display instead (choose Map or AR Camera in the Control Panel to do so), keeping your Infotainment Screen free for viewing audio, apps and more.

NAVIGATION CONTROLS

Like other apps in the infotainment system, you can control Navigation using either touch or the Rotary Controller. For example, you can tilt the center knob on the Rotary Controller to move over to the map and then push the dial to access additional options (e.g., drop a pin on the map).



Google Street view on Infotainment Screen



Map view for Infotainment Screen



Augmented Reality view for cluster layout

GOOGLE STREET VIEW™

When viewing details for certain destinations, you can scroll down on the menu to select Google Street View. Then, you can use the center knob on the Rotary Controller or swipe on the screen to virtually look around the street and surrounding area at the selected address.

Note: Not available in Cluster Display.

NAVIGATION RENDERING

From the Navigation Settings menu, select “Navigation Voice Control” to adjust the audible route prompts. Choose “Navigation Rendering” to hear the prompts from the direction of the most relevant speaker in the vehicle (e.g., from the right front speaker if there is a right turn ahead; or from the left rear speaker if you have missed a left turn that is now behind you).

AUGMENTED REALITY VIEW

Route guidance and upcoming turns appear as graphics on top of the front camera image within the Cluster Display. After you enter your destination and start your route, select “AR Camera” from cluster selection menu on the Control Panel (left of the steering wheel) while navigating to see this view.

Shown with optional content.


¹⁴ Map coverage available in the U.S., Puerto Rico and Canada.

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VEHICLE INFORMATION

The VEHICLE INFORMATION app on the Infotainment Screen displays important vehicle statuses, such as tire pressure and fuel economy. You can also choose to show this content in the Cluster Display by making your selections on the Infotainment Screen.

Tap the VEHICLE INFORMATION icon  on the Home screen to view content (depending on vehicle equipment) such as:

- Air filter life
- Average speed
- Battery voltage
- Brake pad life
- Coolant temperature
- Date and time
- Diesel Exhaust Fluid (DEF) level
- Engine hours
- Fuel economy
- Fuel filter life
- Lane Change On-Demand
- Off-road information
- Oil life
- Oil pressure
- Timer
- Tire pressure (excluding spare tire)
- Trailer brake controller
- Transmission fluid temperature

SHOW VEHICLE INFORMATION IN THE CLUSTER DISPLAY (GAUGE VIEW)

To display Vehicle Information while the Cluster Display is in Gauge View, tap the VEHICLE INFORMATION icon on the Home screen. Find and select your desired content, then select “Show in cluster” in the upper-left part of the screen. To remove it, select “Remove from cluster.”

Learn more about the **CLUSTER DISPLAY** [›](#).



Shown with optional content.

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REAR SEAT INFOTAINMENT

If your vehicle is equipped with available Rear Seat Infotainment, rear passengers can tap anywhere on the screens twice to turn them on. Or, you can turn the system on from the front row by tapping the REAR MEDIA app on the Infotainment Screen. Each rear screen will display three tabs on startup: Watch, Listen and Navigate.



WATCH

Tap “Watch” to select video content. Rear Seat Infotainment can play video through your favorite portable devices connected to the USB and HDMI ports located on the back of the center console (e.g., Roku®, Fire Stick, Apple TV®), or through Wi-Fi® CERTIFIED Miracast™ over a Wi-Fi® connection.

Note: The power button in the console must be ON to power devices plugged into the 110V outlet on the back of the console.

LISTEN

Tap “Listen” to select audio content. The tab will display all of your available connected audio devices. If passengers are listening to audio through the rear screens, you can play the audio they’re listening to through the vehicle’s speakers.

NAVIGATE

Tap “Navigate” to view the current Navigation route on a map with time and distance to the destination, or search for and suggest a destination to the driver. The request will be sent to the front Infotainment Screen, where the driver can accept the suggestion and begin routing or decline. Rear passengers can also view the ETA for a route in progress.

DRIVER CONTROLS

The driver or front passenger can control the Rear Seat Infotainment system from the Infotainment Screen. Tap the REAR MEDIA icon for controls, including muting, locking or turning off the rear screens. You can also browse and select media when the vehicle is in Park.

HEADSETS

The system comes with 2 infrared headsets and you can pair up to 9 Bluetooth® headsets of your own per screen.

- **Infrared headsets:** The infrared headsets included with the system are automatically connected to Rear Seat Infotainment (when within range of the system’s transmitter). To turn them on, press the power button located on the right side of the headset ear pad
- **Bluetooth headsets:** To connect your own Bluetooth headset, press the Headphone icon on the Rear Seat Infotainment Home page. Select “Add New Headphones” and begin the pairing process on your headset (you may need to disconnect the headset from other devices or phones). Select your headset from the list of devices on the screen to pair

Shown with optional content.

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ADDITIONAL FEATURES



The features in this guide only scratch the surface of what your Cadillac Escalade can do. Here are some additional features you can access through the infotainment system.

Shown with optional content.



ALEXA BUILT-IN¹⁵

You can use Alexa in your vehicle to make phone calls, play music, check the weather and more, with many of the same Skills and features as Alexa in your home. Your vehicle may come with Alexa pre-downloaded on your Infotainment Screen. If so, you can tap the Alexa icon to get started. If you don't see the Alexa icon on your screen you can download the in-vehicle app by tapping the APPS icon on the Home screen.

Note: This feature requires an active Connected Services plan and Amazon account.

AMBIENT LIGHTING

Tap the AMBIENT LIGHTING icon on the Home screen to select and control your preferred color for the interior lighting.

HEAD-UP DISPLAY

The available Head-Up Display (if equipped) can be controlled in two ways:

- Use the touch-screen Control Panel (left of the steering wheel) to control the brightness and vertical height of the display
- On the Infotainment Screen, tap the Settings > Display > Head-Up Display to turn the display on or off, rotate the display, adjust the brightness or change the content displayed


CAMERA TECHNOLOGY

Multiple available camera views provide visibility around the vehicle (depending on the camera equipment included on your vehicle). Tap the CAMERA app icon on the Infotainment Screen, then toggle between different available views.

ADVANCED TRAILERING SYSTEM

A suite of available tools and technology (if equipped), including an innovative in-vehicle trailering app¹⁶, helps you trailer with confidence. Tap the TRAILERING app icon on the Infotainment Screen to set up a custom trailer profile and start exploring the advanced features.

CONVERSATION ENHANCEMENT

With the AKG® Audio System, microphones and speakers throughout the vehicle amplify the speaking volume of passengers to help make conversation between the front and back of the vehicle easier. From the vehicle Settings menu, select "Conversation Enhancement" to customize the feature. Or, use the CONVERSATION ENHANCEMENT button on the left side of the steering wheel  to turn the feature on or off.

LEARN MORE

Cadillac offers many additional resources for you to get details about these features and more, including:

- Owner Center [MY.CADILLAC.COM](https://my.cadillac.com) >
- Owner's Manual (in your glovebox)
- Personalization and Convenience Guide (in your glovebox)
- Cadillac Care Center
800-333-4223
- Cadillac Live
[HTTPS://LIVE.CADILLAC.COM/HOME](https://live.cadillac.com/home)

15 Functionality is subject to limitations and varies by vehicle, infotainment system, and location. Select service plan required. Certain Alexa Skills require account linking to use. Amazon, Alexa, and all related logos are trademarks of Amazon.com, Inc. or its affiliates. See onstar.com for additional details. 16 App functionality and features vary with vehicle equipment and trim level. Data connection may be required. Some features require active service plan and working electrical system. Terms and limitations apply.

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